

# Illinois Department of Healthcare and Family Services

## Care Coordination Subcommittee June 9, 2015

### Care Coordination Members Present

Diana Knaebe, Heritage BHC

Edward Pont, Chair, Illinois Chapter American Academy of Pediatrics

### Care Coordination Members Absent

Kelly Carter, Illinois Primary Health Care Association

Kathy Chan, Cook County Health and Hospitals System

Joshua Evans, Illinois Association of Rehabilitation Facilities

Art Jones, Lawndale Christian Health Center

Mike O'Donnell, East Central Illinois Area Agency on Aging, Inc.

Alvia Siddiqui, Illinois Health Connect

### HFS Staff Present

Arvind Goyal

Amy Harris

Bridget Larson

Robert Mendonsa

Bridgett Stone

### Interested Parties

Paula R. Dillon, Illinois Hospital Association

Andrew Fairgrieve, Health Management Associates

Eric Foster, IADDA

Marybeth Fox-Grimm, Progress Center for Independent Living

Paul Frank, Harmony

Wayne Franklin, Cofactors

Ramon Gardenhire, AIDS Foundation of Chicago

Jacob Ginsburg, HMPRG

Rachel Hanley, Shriver Center

Jill Hayden, BCBSIL

Philippe Largent, Largent Government Solutions, LLC

Dawn Lease, J&J

Carol Leonard, DentaQuest

Faye Manaster, Family Voices of Illinois

Karen Moredock, DCFS

Brian O'Sullivan, MHCC

Hetal Patel, Illinicare

Jennie Pinkwater, ICAAP

Edward Pont, ICAAP

Sharon Post, HMPRG

Patricia Reedy, DHS/ MH

Ken Ryan, ISMS

Amy Sagen, UI Health

Ralph Schubert, IPHA

Rachel Self, OAPI

Daad Sharfi, Primo Center

Jeanine Solinski, University of Chicago Medicine

Alison Stevens, LAF

Anita Stewart, BCBSIL

Mikal Sutton, Cigna - Health Spring

Victoria Thompson, LaRabida

David Vinkler, Molina

Brittany Ward, Primo

Tom Wilson, Access Living

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### Meeting Minutes

- I. **Call to Order:** The regular bi-monthly meeting of the Medicaid Advisory Committee Care Coordination Subcommittee was called to order June 9, 2015 at 10:06 a.m. by chair Dr. Edward Pont. A quorum was not established.
- II. **Introductions:** Care coordination subcommittee members and HFS staff were introduced in Chicago and Springfield.
- III. **Review of March 17, 2015 Meeting Minutes:** Dr. Pont led a discussion on the March 17 minutes of the Care Coordination subcommittee. No opposition was found, but as a quorum was not established, a vote on the minutes could not be made. This item will be tabled to the September meeting.
- IV. **Managed Care Expansion Updates:** Amy Harris-Roberts presented the Managed care enrollment updates. April marked the end of the FHP and ACA expansion. Currently there are over 1.8 million clients enrolled in a managed care plan with 1.4 million individuals enrolled with an MCO or MCCN and 465,000 enrolled with an ACE or CCE. Plan selection is 53% auto assignment, and 47% choice. Open enrollment began in April in the Metro East area, and will begin in July for Central Illinois. Client Enrollment Services (CES) is experiencing an average of 6,000-7,000 calls daily with wait times hovering around 30 seconds to 1min.
- V. **IMPACT Updates:** Mashelle Rose and Anita Corey reported on the current status of the IMPACT provider enrollment system. Ms. Rose noted that paper provider applications were suspended May 29, to allow for conversion to the online system. July 2 is the target date to have all current provider data converted to the new system. The new online provider application portal will become active on August 3. Current providers will need to access the system to verify their information, and new provider applications will be accepted beginning August 3, and may be back dated up to 6 months. Notices were sent to existing providers the week of June 8<sup>th</sup> and will be sent in July as well.  
A committee member expressed concern over the extended time frame which new providers will be unable to submit an application. Ms. Rose and Ms. Corey noted that the new process will be replacing a 7 step current process which can average 4 weeks to 6 months, and the new system will significantly speed up this current process.

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- VI. Discussion of proposed charge update:** Dr. Pont let a discussion on the proposed charge update, there was no opposition, however a vote could not be made as a quorum was not present.
- VII. Open to Subcommittee:** A member of the public requested updated information on the current status of ACEs and CCEs. Robert Mendonsa reported that HFS is working individually with each ACE and CCE to develop a plan going forward HFS is committed to the provider-led model, and is working to ensure the least disruption to current ACE and CCE members.
- VIII. Adjournment:** The meeting was adjourned at 11:08 a.m.